



Frequently Asked Questions (FAQs)
EPRD's Response to COVID and Public Health Orders

Effective 2-11-21

Here is a list of FAQs specifically tied to how EPRD is operating due to COVID protocols and Public Health Orders. If you don't find the answer to your question, please contact us. We will continue to add to the list as needed.

Facilities:

Are you open during Level Yello? Yes, we are open. A good amount of activities and programs are now being offered to our patrons. We still must follow COVID-19 protocols and public health orders which limit capacity numbers, but we are working hard to provide a wide variety of activities.

Why are your hours different? Hours of operation are 6-1 PM and 3-7 PM, M-F and 7AM – 2PM on Sat for BPRC and 6-1 PM, M-F and 9AM-1:30PM on Sun for WRC. Our hours of operation will likely change several times over the course of the next few months, so please check the website for the most up to date hours.

Why are you requiring reservations? We require reservations to limit capacity and to have names for contact tracing if needed. Most reservations can be made through Sign-Up Genius. <https://www.signupgenius.com/tabs/6327fd602a6cfec60-wrcpickleball>

I/my family purchased a pass to use the facilities. What is happening with my pass? EPRD suspended all payments for monthly pass holders for April, May, and June in 2020. Annual and monthly passes along with punch cards were turned back on effective July 1, 2020. For those with annual passes or punch cards, the expiration date has been extended 107 days due to the time we were closed. Communication regarding passes and punches were sent via email. If you did not receive these emails, your email address may be incorrect in our customer portal (ActiveNet) or you may need to select the box in your customer information allowing EPRD to send you future communications regarding important news and updates.

Are masks required for patrons? Yes, masks are required at all times even while participating in an activity (except for while in the pool swimming). A face shield is not an acceptable substitution for a cloth or disposable face mask. [Information regarding face masks](#). The state of Colorado issued a statewide mask order on July 16 that EPRD and our patrons must follow. [Statewide Mask Order FAQs](#).

Parks/Shelters:

Are the parks now open? Yes, the parks are open for your use as long as you are practicing social distancing.

Are the playgrounds open? Yes, the playgrounds are open, but current health codes limit them to 10 people at a time. You should bring sanitizing wipes as the playgrounds are not being cleaned on a frequent basis.

Are the shelters available? Yes, the shelters are available to rent with reservations. Shelters are limited to 50% capacity or 175 people whichever is less. Please contact Krista Emrich at kemrich@eprd.co or call 720.880.1016.

Are the fields available? Yes, the EPRD fields are available to rent with reservations. Current health codes limit outdoor sports to 25 people at a time. Please contact Krista Emrich at kemrich@eprd.co or call 720.880.1016.

Aquatics:

Why can't I use the showers or lockers? Currently, for the health and safety of our patrons, we have the showers and lockers closed. Restrooms are available. EPRD did install deck showers at both pools, so those are available to swimmers. Please come with swimsuit on to maximize the time in the pool. You will have a designated area near the swim lane to put your supplies such as towel, goggles, etc.

When will swim lessons begin? We are able to do group lessons, private lessons, and regular swim lessons with some restrictions. If interested, please contact Jenny Bolduc at jbolduc@eprd.co or 720.880.1117 or visit our [aquatics page](#) on the website.

Is the hot tub or sauna open? No, per current health orders, hot tubs and saunas are not open.

Fitness:

When will fitness classes start at BPRC & WRC? Several fitness classes are available in person or online via Zoom. Insurance-Based classes will remain online via Zoom at this time. If you want to take classes via Zoom, you do have to pre-register so we can send you the appropriate login information. Specific information is available on: <https://www.evergreenrecreation.com/260/Fitness-Wellness>.

Will you continue to do Zoom online classes after the health crisis is over? This is something we will explore to see if we can provide these classes via online after our indoor classes are up and running.

When will cycling classes start? Due to capacity limitations, we have decided not to offer cycling classes as it is not cost effective. When the room capacity limits are increased, we will bring cycling classes back.

Child Care:

What type of child care is EPRD offering during the school year? EPRD has after-school child care hours from 3:30 – 6 PM at WRC. Youth can do school work, fun activities such as swimming, gymnastics, climbing, arts & crafts, and more!

EPRD is considered an essential child care provider. EPRD is also offering full day for the no school days and Spring Break. For more information, visit:
<https://www.evergreenrecreation.com/236/Before-After-School-Care>

Sports:

When will youth sports begin? During Level Yellow status, organized indoor and outdoor leagues are allowed with capacity limits of 25.

When will adult sports begin? During Level Yellow status, organized indoor and outdoor leagues are allowed with capacity limits of 25.

When will the WRC gymnasium be available? The gymnasium is currently open for pickleball and basketball, by reservations only. We hope to provide volleyball in the near future. There is no open gym at this time.